

March 30, 2020

Dear Child Care Hub Families including, Britannia, Eagles in the Sky, Grandview Terrace and Mount Pleasant,

As a follow up to our last parent letter on Wednesday, March 25th, we would like to update you on the current progress of childcare services at Britannia Child Care Hub and resources within your community.

Grandview Terrace Child Care is providing care for essential service workers for children ages 6 to 12 years. Due to shortages in staffing, these spaces are limited and may be filled at this time. They are keeping a waitlist for families in need of care. Please contact, Alejandra Uribe, Grandview Terrace Program Coordinator, at grandviewcc@shawbiz.ca or call **604-718-5846** to check on space availability and sign up for the waitlist. Essential services list as provided by the Government of British Columbia: <https://www2.gov.bc.ca/gov/content/safety/emergency-preparedness-response-recovery/covid-19-provincial-support/essential-services-covid-19>

Due to staffing challenges there is no 3-5 or toddler childcare services available at this time. All programs, except Grandview Terrace OSC, remain closed until further notice. We will continue to update you as further information becomes available.

Community Resource: Temporary emergency childcare for essential workers

West Coast Child Care Resource, in partnership with the City of Vancouver, is helping families find temporary childcare for children ages 0-12 years. Please visit their website to learn more about their referral process: <https://forms.wstcoast.org/s3/childcare-needs>

Britannia Child Care Hub: Fees & Spaces

- Your childcare fees will be waived commencing April 01, 2020 until the opening of programs – If your April fees have gone through please contact your Senior Supervisor or Program Director as they will be able to issue a refund:
 - Alejandra Uribe, Grandview Terrace: grandviewcc@shawbiz.ca
 - Lorraine Evans, Britannia: lorraine.evans@vancouver.ca
 - Suzy Liguori, Eagles in the Sky: eagleschildcare@shaw.ca
 - Wade Forbes, Mount Pleasant: mountpleasantchildcare@shawbiz.ca
- Your childcare space will be saved for your family upon the opening of childcare programs – there is no deposit fee or documents to sign

Thank you for your understanding and should you have any questions or require further information please contact your Senior Supervisor or Program Coordinator, contact information provided above.

Regards,

Jacky Hughes
Manager of Child Care Services
Britannia Community Services Centre
jacky.hughes@vancouver.ca