

March 25, 2020

Dear Child Care Hub Families including, Britannia, Eagles in the Sky, Grandview Terrace and Mount Pleasant,

On behalf of the Britannia Management team and your programs Board of Directors, we would like to thank you for your patience and understanding during these unprecedented times. The current situation we see ourselves in can be challenging as new and quickly changing information is coming in. We will make every effort to keep you updated with childcare information and resources as we receive it.

We have recently received information from the Provincial Government in regards to child care during the crisis: <https://www2.gov.bc.ca/gov/content/family-social-supports/covid-19-information>. With this information the program Board of Directors and Britannia Management team are working together to make critical decisions in Britannia Child Care Hub operations as we move forward.

We have received your feedback from the parent survey, compiled the data and are meeting to discuss the needs of our families. Though you may be experiencing changes to your childcare operations, **please be assured that we are considering plans to provide care for essential service workers or families that have critical childcare needs. Information included below and further information will be provided in the coming days.**

Closure Notice

- ❖ Please be advised that all Britannia Hub Childcare's including, Britannia, Eagles in the Sky, Grandview Terrace 3-5 and Mount Pleasant will be closed as of closing time on Thursday, March 26th, 2020.
- ❖ Grandview Terrace OSC will be closed as of closing time on Friday, March 27th, 2020

Britannia Child Care

Preschool: Closed
Out of School Care: Closed as of March 26th
Lorraine Evans lorraine.evans@vancouver.ca

Eagles in the Sky

Day Care: Closed
Out of School Care: Closed
Suzy Liguori eagleschildcare@shaw.ca

Grandview Terrace

Day Care: Closed
Out of School Care: Closed as of March 27th
Alejandra Uribe grandviewcc@shawbiz.ca

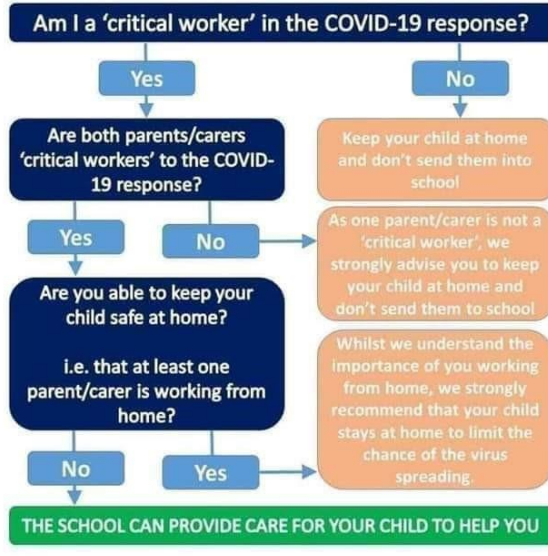
Mount Pleasant

Toddler: Closed as of March 26th
Day Care: Closed as of March 26th
Wade Forbes mountpleasantchildcare@shawbiz.ca

Child Care Fees & Spaces

- Your childcare fees will be waived commencing April 01, 2020 until the opening of programs
- Your childcare space will be saved for your family upon the opening of childcare programs

Essential Service Care Information



As defined by the British Columbia Ministry of Health:

Generally essential services are those considered critical to preserving life, health and basic societal functioning. For example, this includes first responders to life threatening events, health care workers who are essential to delivering patient care and life-saving services, critical infrastructure workers such as drinking water, hydro, internet and natural gas and workers who are essential to supply society with critical goods such as food and medicines.

On Monday, March 30, 2020, Grandview Terrace will be providing those Britannia Child Care Hub families identified as working in an essential care industry with full time out of school care for children ages 6-12 years. If you filled out the parent survey and identified as an essential care worker, you will be contacted to set up registration of childcare services.

On Wednesday, April 01, 2020, Grandview Terrace will be providing those Britannia Child Care Hub families identified as working in essential care industry with full time child care for 3-5 years. If you filled out the parent survey and identified as an essential care worker, you will be contacted to set up registration of childcare services.

If you have not filled out the survey, but are self-identified as an essential care worker, please contact Jacky Hughes at jacky.hughes@vancouver.ca to discuss availability of care.

We would like to thank the Britannia Hub Child Care Educators who have continued their commitment to quality childcare during this challenging time. Their dedication to ensuring that children and families have a safe, supportive, clean and healthy environment has been invaluable.

Thank you to all of our families for understanding and should you have any questions or require further information please contact your Senior Supervisor or Program Coordinator.

Regards,

Jacky Hughes
Manager of Child Care Services
Britannia Community Services Centre
Jacky.hughes@vancouver.ca